

# Enhancing patient care with the House Call Program

Anthem offers annual in-home assessments (IHAs) to eligible members at no additional cost.

We partner with established home health vendors like Matrix Medical Network to provide comprehensive health evaluations either from the comfort of the member's home or virtually via smartphone, tablet, or computer.

## What happens during a House Call visit?

A licensed clinician spends up to an hour one-on-one with the patient and will:

- Perform basic health screenings such as BMI and blood pressure checks.
- Review all medications currently taken by the member.
- Assess and document health conditions affecting the member's well-being.
- Observe living conditions to provide a fall risk assessment.
- Help schedule follow-up appointments with the member's PCP.
- Answer any questions the member has and discuss health concerns.



## Delivering positive outcomes

**96%** Member satisfaction rate

**90%** of members visit their PCP within 90 days of a House Call visit

**17%** Lower hospital readmission rate than those who did not complete a House Call



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