

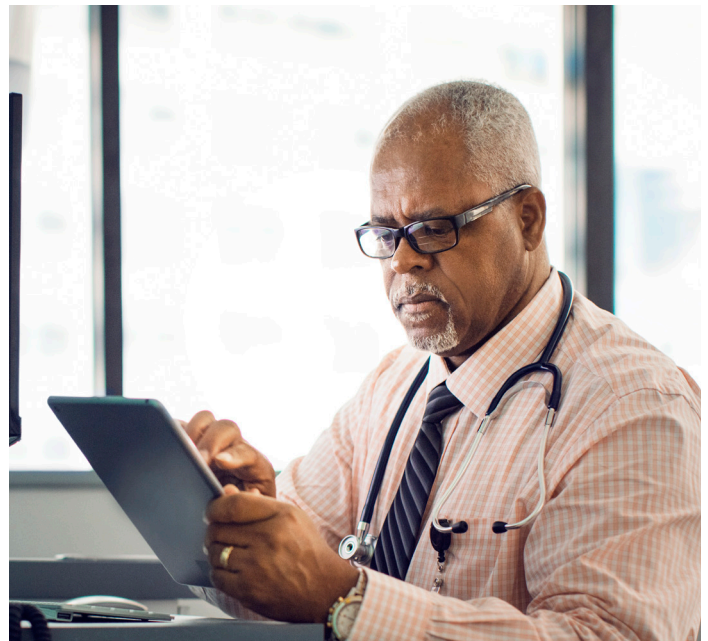
Get reimbursed for eConsults and improve patient outcomes and satisfaction

What are eConsults?

A lower-cost, convenient way for a primary care physician (PCP) to communicate virtually with a specialist. Two physicians discuss a patient's medical needs using secure electronic channels rather than asking the patient to visit the specialist in person

How can eConsults benefit my practice?

Incorporating virtual eConsults into your patient care plans gives you access to specialty experts anywhere, anytime, and can enhance patient care and experience. Anthem Blue Cross and Blue Shield and its affiliate HealthKeepers, Inc. has partnered with select vendors to bring eConsults to your practice at no cost.



Key benefits:

- **Rapid turnaround times:** eConsults can reduce waiting times traditionally associated with specialist appointments, facilitating faster patient diagnoses and treatments.
- **Increased access to care for your patients:** Regardless of location, eConsults facilitate access to specialist insights anywhere, delivering consistent care even to remote areas.
- **Focus on high-value referrals:** eConsults allow providers to operate at the top of their license.

Use the following CPT® code* when billing for eConsult visits for your Anthem patients:

CPT code	Description	Time requirement	Billing provider	Commercial	Medicare	Medicaid
99446 - 99449	Verbal and written assessment to the patient's treating/requesting physician or other qualified healthcare professional.	Varies by CPT	Consulting	99446 only	✓	
99451	Written assessment to the patient's treating/requesting physician or other qualified healthcare professional.	5 minutes	Consulting	✓	✓	✓
99452	Interprofessional telephone/Internet health record referral service(s) provided by a treating/requesting physician or other qualified healthcare professional	30 minutes	Treating / rendering	✓	✓	✓

* Refer to CMS publications and services and/or American Medical Association, CPT, and associated publications and services to find more details about how to appropriately bill and get reimbursement for applicable inter-professional consultation codes. Benefit coverage for health services is determined by the member-specific benefit plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment.



For more information on eConsults, including how you can work with one of our preferred eConsult vendors, contact us at VirtualConsults@anthem.com or reach out to your local provider relationship management representative.

